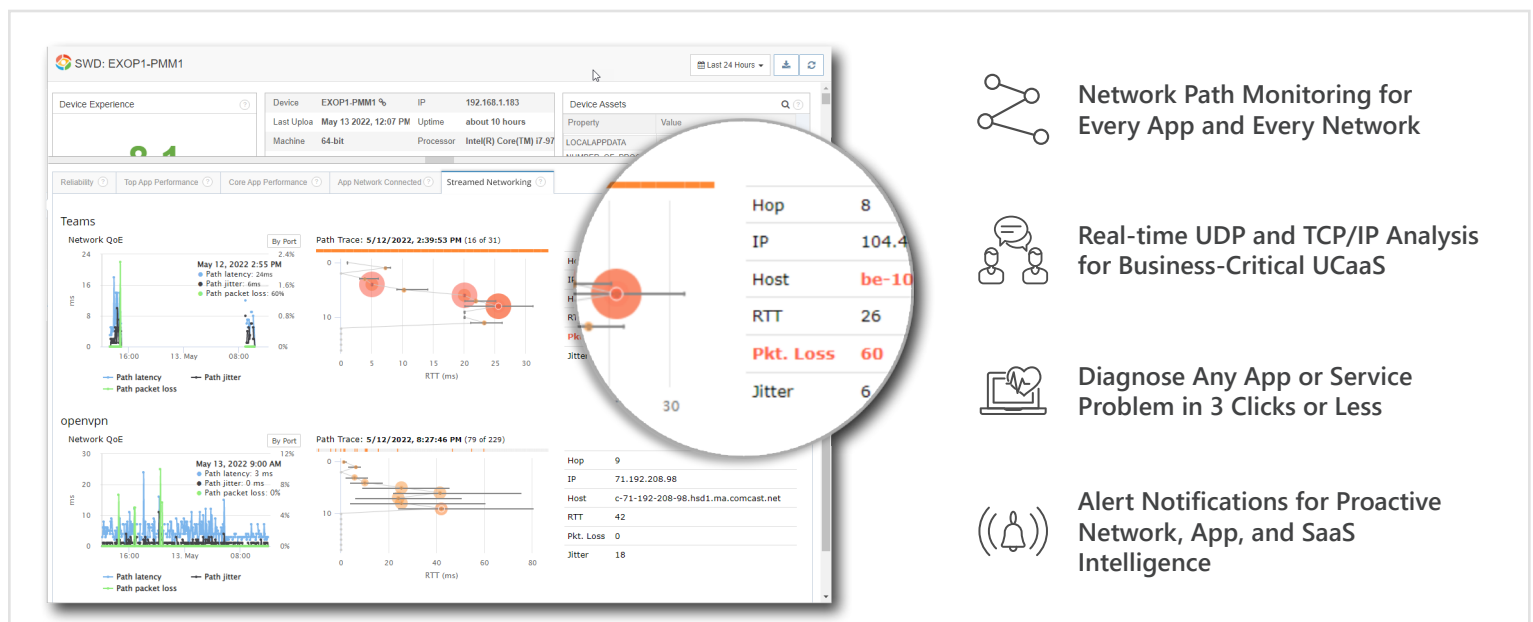# Digital Employee Experience Management
Wherever They Work

SaaS, Unified Communications, and networked applications have become the foundation of every employee's workday. The move to the cloud and pervasive adoption of UCaaS (Unified Communications-as-a-Service) has reduced end-to-end visibility and increased complexity for every role within IT; the service desk, ITOps, network administrators, and application owners.

No matter where employees work – remotely from home, in headquarters, branch offices or coffee shops - when network or application problems arise, IT staff and leaders need proactive notifications, fast root-cause diagnostics, and complete network visibility to resolve issues.

Real-time Insight Into Outages, Performance, and QoS

Network Path Monitoring for Every App and Every Network

Real-time UDP and TCP/IP Analysis for Business-Critical UCaaS

Diagnose Any App or Service Problem in 3 Clicks or Less

Alert Notifications for Proactive Network, App, and SaaS Intelligence

| Assess	>	Prioritize	>	Optimize
Visibility At Scale, Wherever Needed		**High-Level Scores, Deep Insight**		**Precisely Identify What to Fix Next**
Millions of device, network, and application data points, captured every minute. Proactively determine what's going wrong.		Browser, device, and app scores correlated across custom groupings provide insight at the intersection of Apps		Identify critical experience problems that need fixing fast across networks, UCaaS, SaaS, and line-of-business network apps.

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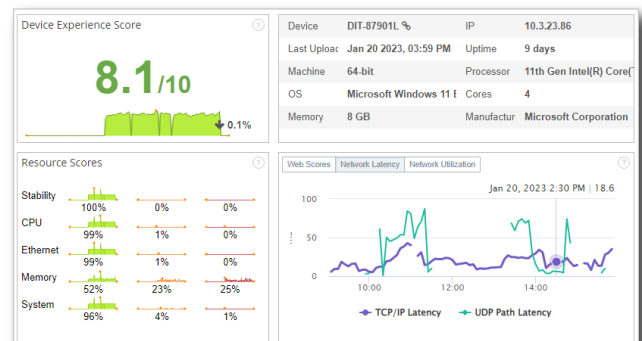
Digital Experience Use Cases

Pervasive UC and SaaS Visibility

Real-time visibility into every app and network to analyze latency, packet loss, and jitter. Proactive, end-to-end insight and notifications

Diagnose Employee Problems Faster

Deep, quick root-cause analysis for every thorny app and network problem gets people back to work and saves money.

Pinpoint Network Node and ISP Issues

Hop-by-hop network segment insight enables IT to evaluate and reroute network transformations for superior performance.

Observe, Analyze, Optimize Everywhere

Resource, device, app and network scores index the employee experience and guide IT discovery and optimizations.

→ 1000's of out-of-the-box device, application, and network performance metrics

→ Quickly deployed with off-line mode, self-healing, self-updating

→ Non-intrusive agent with low memory, CPU, and bandwidth requirements

→ Built-in live dashboards that unfolds as you deploy more product and more devices

→ Easily customized reports for analyzing application and network conditions

→ Analyze intelligently with device group aggregation based on assets, ISPs, network types, and app usage.

→ Scalable SaaS-based platform with integrated authentication, APIs, webhooks and more customization.

→ Proactive alarms automatically configured as you deploy, integrated with platforms like Service Now, Big Panda, and more.
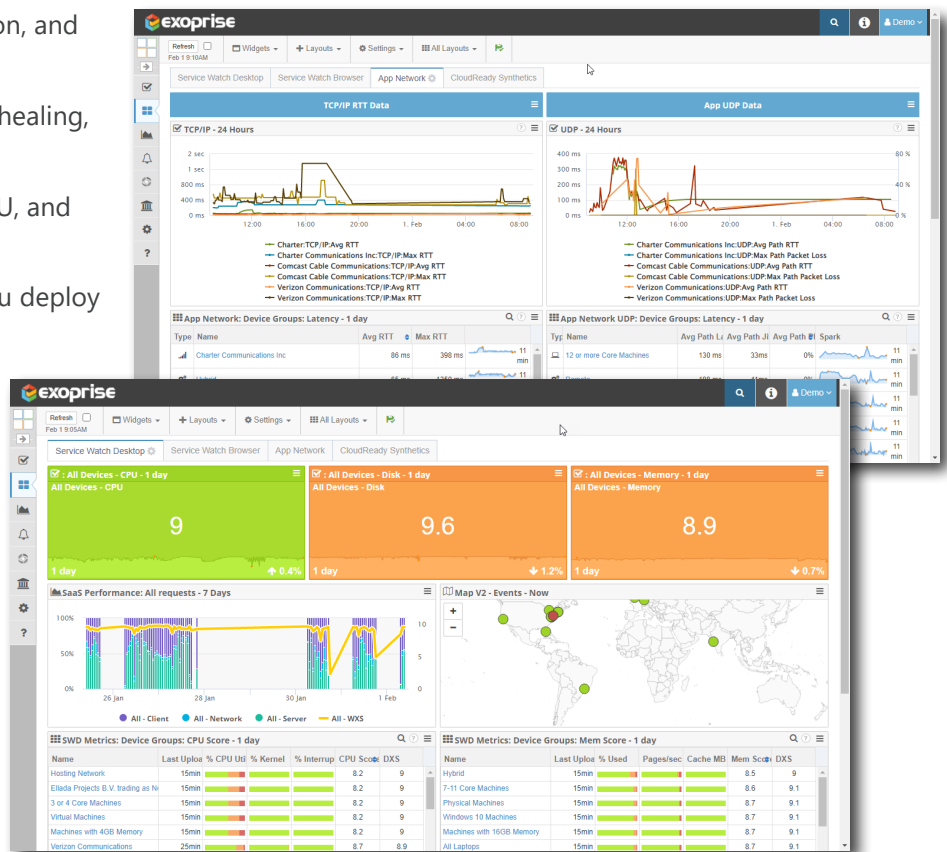
Instant network and application benchmarks: www.exoprise.com/freetrial

exoprise

260 Bear Hill Road
Suite 207
Waltham, MA 02451
1-855-EXO-PRISE
1-855-396-7747

www.exoprise.com
sales@exoprise.com

About Exoprise

Exoprise is a platform for end-to-end visibility into the networks and applications your organization relies on. Transform your IT with **CloudReady synthetics** for proactive detection and quick resolution. Secure and complete coverage with **Service Watch** real-user monitoring, no matter where employees work. Find and fix problems faster and improve operations for your entire business.